



What to do if you have a complaint with PIP

1. Very Satisfied
2. Satisfied
3. Somewhat Satisfied
4. Dissatisfied





Complaints with PIP

- You have the right to tell someone if you are not happy with our service.
- If you have a problem, talk with your PIP Educator or Counsellor.
- You can also talk to the PIP Manager.
- You can bring a person to support you.
- PIP will sort out the problem within 14 days (where possible).
- We will listen to your problem.
- You can also contact the NDIS Commission.
ndiscommission.gov.au | 1800 035 544

PIP is on Whadjuk land. We acknowledge the traditional owners of country across Western Australia.

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