

Position Statement

SHQ's position on My Health Record

On 21 February 2019, the Australian Government created an individual My Health Record for every Australian, unless they 'opted out' of having one created.

My Health Record is an online summary of your health information. It brings together health information from your healthcare providers and Medicare, it may include details of your medical conditions, treatments, medicines, tests, or scan results. Your My Health Record can only be viewed by you, your healthcare providers, and the people you choose to share it (with your consent).

It is not mandatory for healthcare providers to upload information into My Health Record. SHQ recognises that the decision to upload sexual and reproductive health information is personal and as such SHQ will not upload any health information to your My Health Record to ensure your privacy and confidentiality. SHQ does however maintain its own secure medical records system to ensure continuity of care for those accessing our services.

MBS and PBS claims are automatically loaded to My Health Record. This means that despite SHQ's commitment to maintaining confidentiality, prescriptions, Medicare item numbers, pathology and radiology tests may be uploaded automatically by other organisations. While we cannot prevent this happening, we will remind clients they can hide this information if they choose. Please see this link to find out more [Restrict access or remove documents in your record | Australian Digital Health Agency](#)

There may be occasions where people find it beneficial to upload certain information to My Health Record, such as when they have a contraceptive implant or intrauterine device inserted. More information about how to do this is available here [View and update profile details | Australian Digital Health Agency](#)

We encourage people accessing other healthcare services to be clear about what they consent to be uploaded to My Health Record.

Information current as of March 2022

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